

Commonwealth of Massachusetts
Executive Office of Health and Human Services



Completing the Mass HIway Provider Directory Template

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Today's Presenters and Panelists



Liz Reardon

Manager, Provider Directory and Accounts, MeHI

reardon@masstech.org

This presentation has been reviewed and approved by the Mass Hlway, and the presenters are acting as authorized representatives of the Mass Hlway.

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Mass HIway Provider Directory 2.0 (PD 2.0)

Demonstration: How to complete the template

Common mistakes when completing the template



The Mass Hlway Provider Directory (PD) is a searchable directory of individual and organizational Direct Addresses belonging to Mass Hlway participants and users of other DirectTrust Member HISPs.

Purpose of the Mass Hlway PD (PD 2.0)

- Provides destination addresses for Direct Messaging (i.e. Direct Address)
- Stores the specific details such as organization name, provider name, contact info, NPI and Direct Address

What's new with PD 2.0

- Includes expanded list of clinicians and other providers who participate in HIE and the Mass Hlway
- Provides enhanced features for easier searching of providers and their Direct Addresses such as: provider type, specialties, credentials, demographics, and service locations

Account Manager will assist you in operationalizing the Mass Hlway PD (PD 2.0)

- Identifies your trading partners in the Mass Hlway community
- Shows how to engage additional trading partners to exchange on the Hlway



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Erroneous symbols/spaces

- If copying and pasting into form, be careful not to include punctuation marks and spaces
- Only include special characters permitted to that field per the specifications

Zip code missing leading zero

- Template has these fields formatted as “text”

Incorrect phone number format

- Should be XXX-XXX-XXXX

Not using specified “Specialty” and “Provider Type” options

- Use provided drop-down options when available

Missing data in Required Fields

- Provider’s NPI ([NPPES NPI Search Tool](#))
- Individual’s Direct Address
- Required, if available: Organizational Direct Address



Thank you!

The Massachusetts Health Information Highway (Mass HIway)

Phone: 1.855.MA-HIWAY (1.855.624.4929)

Email for general inquiries: MassHIway@state.ma.us

Email for technical support: MassHIwaySupport@state.ma.us

Website: www.MassHIway.net



To learn **more about the PD 2.0** and to view or download the provider directory template, please go to:

<https://mehi.masstech.org/programs/mass-hiway/hiway-provider-directory>

To listen to **this recorded webinar**, please go to:

<https://mehi.masstech.org/programs/mass-hiway/hiway-provider-directory>.

Recording will be posted within 7-10 days after live webinar takes place.