



Mass Hiway Newsletter September 2018

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Refer a colleague to sign up for the newsletter [here](#)

HIE Success Story



Cape Cod Healthcare (CCHC) is a leading provider for healthcare services to residents and visitors of Cape Cod. The network includes Cape Cod Hospital and Falmouth Hospital in addition to a variety of health centers, specialty practices, and pharmacies across Cape Cod. In 2016, CCHC engaged in a

project to connect to the Mass Hiway and develop methods to electronically manage and track the sending of clinical information to outside care providers whenever a patient is discharged.

Over the course of eighteen months, CCHC worked to establish electronic connectivity, resolved bottlenecks and barriers around direct messaging, and finalized clinical documentation standards for future information exchanges.

CCHC's goal was to transmit at least 80% of CCDAs electronically to outside care providers upon patient discharge. Because the information was coming from two different data sources, CCHC needed to develop a custom reporting system to measure the success of the new workflows. This is a valuable addition to the system, as CCHC can now determine which referrals didn't have CCDAs sent electronically when patients were discharged, and can troubleshoot any issues as necessary. At the end of the three month rollout period, 81% of discharges included electronically sent CCDAs, exceeding the goal.

Feedback from staff was encouraging, providing recommendations that indicated their willingness to use the new workflows, while also offering some suggestions for further improvement to the workflows.

Looking forward, CCHC intends to expand the process to other organizations throughout Cape Cod, enabling CCHC access to real-time medical information for all patients immediately upon admission.

CCHC has begun identifying future collaborators to expand the electronic data exchange.

[Read the Spotlight Story](#)

[Read the Case Study](#)

CCHC was awarded a Connected Communities Implementation Grant from the

Massachusetts eHealth Institute (MeHI) to improve care coordination services using the Mass Hlway. The Connected Communities Program is aimed towards collaboration and adoption of Health IT to improve patient care and reduce healthcare costs.



Fall 2018 HIE Webinars and Workshops

Mass Hlway's HIE Workshop will provide an educational opportunity for healthcare providers to increase the effective use of Health Information Exchange (HIE).

Over the course of two sessions, we will present the fundamentals of process improvement and change management strategies, and discuss how to apply these strategies to improve clinical workflows by incorporating HIE technologies including the Mass Hlway.

Using insights gained through our Spring 2018 HIE Learning Collaborative, we will share best practices to effectively implement HIE, and provide tools and resources to help organizations incorporate HIE into their workflows to manage the electronic health information they send and receive.

The HIE workshop will be presented this fall:

- Part one, on **Friday, November 9**, will focus on Change Management
- Part two, on **Friday, November 16**, will focus on Process Improvement

Participants are strongly encouraged to attend both parts one and two. In part one, we will conduct team exercises to support the concepts and for participants get to know each other. In part two, you will work with other participants to map several HIE workflows based on what you have learned.

Attendance by multiple participants from a single organization is optimal. In this case, we request that at least one person from the organization attends both parts of the workshop.

The workshops will be presented by the Mass Hlway, in collaboration with MeHI, the Massachusetts eHealth Institute. Sessions will be hosted at [MeHI's Weiss Conference Center in Westborough, MA](#).

[Register Here](#)

Live and On Demand Webinars

Live Webinar: Improving Care Coordination

To learn how to effectively use Hlway Direct Messaging to improve care coordination, register here to join our Improving Care Coordination Webinar on **Tuesday, October 9, 2018, from noon-1pm**. As space is limited, register soon.

In this webinar, we will discuss the following topics:

- Using Hlway Direct Messaging to exchange health information
- Explanation and examples of HIE Use Cases
- Highlights of several HIE Use Case studies
- Hlway Adoption and Utilization Support (HAUS) services
- Best practices in initiating a HIE use case with a trading partner

Large and Medium Ambulatory practices and Large Community Health Centers that are required to meet the Year 2 Hlway Connection Requirement set forth in the Mass Hlway Regulations (101 CMR 20.00) are encouraged to attend.

For additional information, review the Mass Hlway Regulations [FAQs](#) and the [Summary](#).

New On Demand Webinars:

In case you could not join the live sessions, recorded versions of the following webinars are now available [here](#). Scroll down the page to the "On Demand Presentations".

- Hlway 2.0 Overview Webinar (August 2018)
- Mass Hlway 101 (September 2018)

New: Hlway Adoption and Utilization Support (HAUS) Services

The Mass Hlway, the Massachusetts Health Information Exchange, now offers Hlway Adoption and Utilization Support (HAUS) Services to assist organizations in the effective deployment of electronic health information exchange (HIE) to enhance care coordination.

There are two tracks available to receive HAUS Services:

- HAUS for MassHealth Accountable Care Organizations (ACOs), Community Partners (CPs), and Community Service Agencies (CSAs), in partnership with MassHealth.
- HAUS for other healthcare organizations that need to meet the connection requirement established by the Mass Hlway Regulations (101 CMR 20.00)
- Organizations participating on either track will receive the HAUS Services free of charge. Click [here](#) to learn more.

Hlway 2.0 Migration Reminder

All Mass Hlway Participants will be upgraded to Mass Hlway 2.0, and the migration is underway. Participants need to initiate their migration by sending their completed Declaration of Identity (DOID) Form and Healthcare Organization (HCO) Forms. Visit the [Hlway 2.0 Migration website](#) for an overview of the migration process, and the instructions of these forms. If you have not yet initiated your migration, please do so soon.

For more information and instructions:

- Click [here](#) to view the recording of a [Hlway 2.0 Migration webinar](#).
- Click [here](#) to view the "[Hlway 2.0 Tutorial for Completing Required Forms](#)" video.

If you have questions about the Hlway 2.0 migration process or completing the DOID and HCO forms, please email us at Hlway2.0migration@state.ma.us.

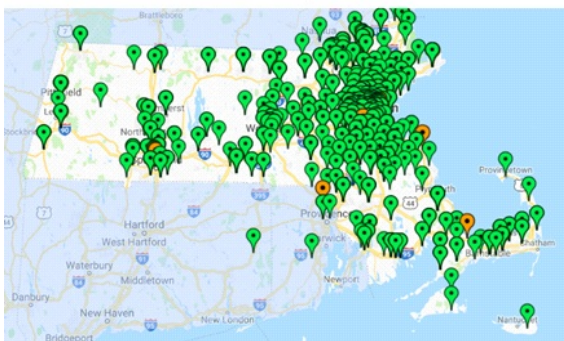
HIway Attestation Reminder

The July 1, 2018 Mass HIway attestation deadline has passed. Nevertheless, if you have not yet submitted your organization's mandatory attestation, please do so soon so your organization meets the requirement set forth in the [Mass HIway Regulations](#) (101 CMR 20.00).

For 2018, the attestation requirement applies to all Acute Care Hospitals, Large Community Health Centers and Large and Medium Medical Ambulatory Practices. The Year 1 and Year 2 Attestation Forms can be accessed [here](#).

For additional information about the Mass HIway Regulations, review the [FAQs](#) or click [here](#) for recorded versions of the Mass HIway Connection and Attestation Overview webinars held on May 22nd and June 26th, 2018. Scroll down the page to the "On Demand Presentations".

New Mass HIway Enrollments and Connections



Visit the interactive Participant Map [on our website](#)

July 21– August 20, 2018

Enrollments:

- Briarpatch Pediatrics
- Correct Care Solutions
- Davita New Bedford Dialysis
- James J. DiResta, DPM, PLLC
- John Larossa MD
- Needham Pediatrics
- Post Road Pediatrics, LLC
- Sadruddin Hemani, MD

Connections:*

- None

* New connections during this period were on hold and have since resumed. All new connections are to HIway 2.0 going forward.

HIT in the News

- The Power of Data Exchange as Disaster Strikes: How HIE Leaders Have Prepared for Hurricane Florence. [Healthcare Informatics](#).
- CT Secures \$12.2M in Funding to Launch Health Information Exchange. [EHR Intelligence](#).
- 7 Medical Societies Use Health Data Exchange to Boost Health Equity. [EHR Intelligence](#).
- PCORI Data Sharing Policy Supports Analytics, Health Data Exchange. [Health IT Analytics](#).
- HIE 3.0? [Open Minds](#).
- Global Health Information Exchange 2018-2025: Regions North America, Europe, China, ROA, ROW. [The RBTE Report](#).

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