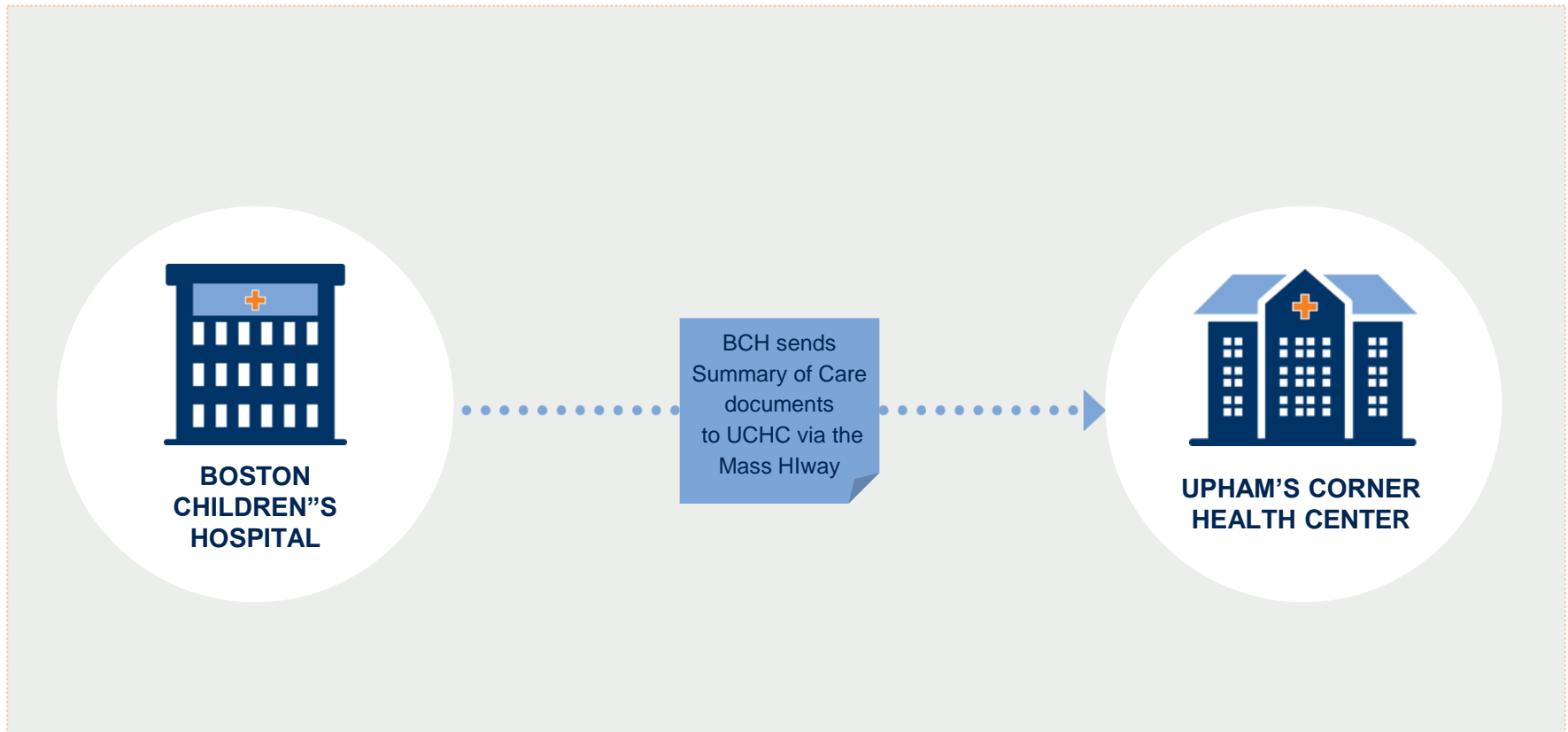


# SUMMARIES OF CARE USE CASE

## SUMMARY OF CARE DOCUMENT EXCHANGE FROM CHILDREN'S HOSPITAL TO COMMUNITY HEALTH CENTER



### GOAL

Improve the process of receiving documents from hospitals outside the organization's primary referral network.

## SUMMARY OF CARE DOCUMENT EXCHANGE FROM CHILDREN'S HOSPITAL TO COMMUNITY HEALTH CENTER

### ORGANIZATION

Upham's Corner Health Center (UCHC)

### GOAL

To improve the process of receiving Summary of Care documents from Boston Children's Hospital and other hospitals outside UCHC's primary referral network and reduce the likelihood of errors caused by faxing.

### TRADING PARTNERS AND SYSTEMS

- Upham's Corner Health Center (UCHC)
- Boston Children's Hospital

### DATA TO EXCHANGE

- Summary of Care documents

### STORY

Upham's Corner Health Center (UCHC) identified a bottleneck in services when receiving Summary of Care documents from the providers at Boston Children's Hospital (BCH) and other health systems outside its primary referral hospital. The process was slow and drawn out, due to the need to rely on paper and fax machines.

In late 2017, UCHC began using the Mass HIway to securely communicate and exchange information with facilities that have different Electronic Health Record (EHR) systems. UCHC's intent was to exchange medical records electronically via these new communication workflows.

UCHC enhanced its Medical Records Department workflows by using the Mass HIway's Webmail system. UCHC is now able to receive Summary of Care documents electronically from BCH. These documents are then uploaded into UCHC's EHR system. The new workflow allows for the information to be securely sent between UCHC and BCH. UCHC tested the implementation with their pediatric clinicians who refer patients to specialists at BCH.

**READ  
THE FULL  
STORY**